

**Evaluation of a Social Determinants of Health** Screening and Intervention Framework within an Integrated **Health System Specialty Pharmacy Care Model** 

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## **BACKGROUND**

Social determinants of health (SDOH) are non-medical factors that impact patients' medication use and health outcomes.

Integrated health system specialty pharmacies (HSSPs) and clinical pharmacists are uniquely positioned to identify and address barriers to SDOH, however there is a lack of published evidence supporting the impact of these programs. A SDOH screening and intervention framework was previously developed for a HSSP model. 2,3

### **METHODS**



Process development: A standardized workflow for the SDOH framework was developed. Pharmacists completed interventions for patients with identified barriers.

### **Inclusion Criteria:**

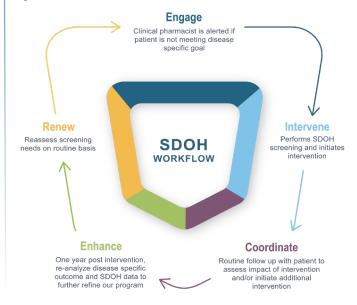


- · Patients actively filling medications for:
  - HIV with viral load > 200 copies/ml
  - Rheumatoid arthritis (RA) with RAPID3 score indicating high disease activity
  - Hyperlipidemia with LDL >100 mg/dL



Data Collection: The following metrics were collected for the enrolled population from September through December 2023: screening categories and acceptance rate, intervention acceptance, and pharmacist intervention time.

Figure 1: SDOH Workflow



### **RESULTS**

Age (years)1

Sex (n, %)

Race/

(n, %)

Ethnicity

Geographic

Insurance

Type (n,%)

Comorbidities

BMI (kg/m²)

Location (n,%)

The SDOH framework was piloted at four health systems with 50 patients not meeting outcomes in HIV (n=6; mean viral load: 218,810 copies/mL), RA (n=27; mean RAPID3 Score: 17.3), and hyperlipidemia (n=17; mean LDL: 114.4 mg/dL). Patient demographics and clinical characteristics are summarized in **Table 1**. Of the 50 patients enrolled. 28 (56%) completed screening, 14 (28%) declined, and 8 (16%) were unable to be reached. Of the 28 patients screened, 79% accepted and 21% declined the pharmacist recommendations. The most frequent screening categories included food security, physical activity, housing, utilities, social support, transportation, and preventive care screening documented using Z-codes. Mean pharmacist intervention time was 60 minutes per patient (range: 15-180 minutes; Figure 3).

N=50

56

14 (28)

36 (72)

1 (2)

6 (12)

35 (70)

7 (14)

1 (2)

24 (48)

26 (52)

10 (20)

20 (40)

14 (28)

6 (12)

19 (38)

14 (28)

9 (18)

6 (12)

6 (12)

21 (42)

15 (30)

11 (22)

2 (4)

1 (2)

2.1

1 Mean

**Table 1: Demographics and Clinical Characteristics** 

American Indian or Alaska Native, non-Hispanic

Black/African American

alone, non-Hispanic

White/Caucasian alone.

Unknown, non-Hispanic

non-Hispanic

Hispanic/Latinx

Commercial

Medicare

Medicaid

Diabetes

25-29.9

< 18.5

18.5-24.9

Unknown

≥ 30

Hypertension

Hyperlipidemia

Heart Disease

Pulmonary Disease

Others

MA

MI

Measure



Figure 2: Screening Outcomes



Patients who completed screening



Patients who accepted pharmacist recommendations

Physical

Activity

Housing

Utilities

Figure 3: Top Intervention Categories



# **CONCLUSIONS**

Interventions per patient1

This SDOH framework highlights the critical role of HSSPs in addressing social determinants of health barriers through tailored interventions, as most patients accepted pharmacists' recommendations. In our study, we observed that the population was comprised mainly of white, non-Hispanic women (mean age: 56 years) with comorbidities, Medicare insurance, and an average of 2.1 interventions before screening. Future directions include measuring the impact of clinical pharmacist interventions on referral utility, disease-specific clinical outcomes, patient satisfaction, medication adherence, and absenteeism, while further investigating the specific characteristics and experiences of the population examined in this study.

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